



## Syllabus Course Program



# Protection of e-commerce systems and multi-service systems

**Specialty**

125 – Cybersecurity and information protection

**Educational program**

Cybersecurity

**Level of education**

Bachelor's level

**Semester**

4

**Institute**

Educational and Scientific Institute of Computer Science and Information Technology

**Department**

Cybersecurity (328)

**Course type**

Profile training, Selective

**Language of instruction**

English

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## Lecturers and course developers

**Roman KOROLEV**

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Candidate of economic sciences, associate professor of the department of cybersecurity of National Technical University "Kharkiv Polytechnic Institute".

The number of scientific publications: more than 80, including 12 utility model patents, 1 collective monograph, 2 training manuals, 65 articles in foreign publications and specialized publications of Ukraine, 5 of them in the Scopus scientometric database. Leading lecturer in the disciplines: "Wireless and mobile security", "Fundamentals of steganography", "Business intelligence", "Physical foundations of technical means of intelligence" for undergraduate and graduate students.

[More about the lecturer on the department's website](#)

**Iryna AKSONOVA**

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Candidate of Economic Sciences, Associate Professor of the Department of Cyber Security of National Technical University "Kharkiv Polytechnic Institute".

The number of scientific publications: more than 150, including certificates of authorship - more than 15, chapters in monographs - 10, articles referenced in the scientific metric databases Scopus and WoS - 9. Lecturer in the disciplines: "Modeling of information security systems", "Artificial intelligence and business analytics", "Standardization and certification in the field of information security", "Technology of business process security management" and others for undergraduate and graduate students.

[More about the lecturer on the department's website](#)

## General information

### Summary

The educational discipline "Protection of e-commerce systems and multi-service systems" is an optional educational discipline. The discipline is aimed at forming a system of theoretical and practical knowledge of e-commerce, directions of its development and ways of conducting it, which will enable students and specialists to professionally carry out their activities in a modern dynamic global environment.

### Course objectives and goals

Mastering the principles of using software for testing and detecting vulnerabilities of web applications and web services and creating protection systems against detected vulnerabilities, preventing unauthorized access to data in multi-service systems and e-commerce systems.

### Format of classes

Lectures, laboratory classes, consultations, self-study. Final control - credit test.

### Competencies

GC-2. Knowledge and understanding of the domain and understanding of the profession.

GC-5. Ability to search, process and analyze information.

PC-2. Ability to use information and communication technologies, modern methods and models of information security and/or cyber security.

PC-5. The ability to ensure the protection of information processed in information and telecommunication (automated) systems for the purpose of implementing the established information and/or cyber security policy.

PC-8. Ability to carry out incident management procedures, conduct investigations, provide them with an assessment.

PC-10. Ability to apply methods and means of cryptographic and technical protection of information at objects of information activity.

PC-12. Ability to analyze, identify and evaluate possible threats, vulnerabilities and destabilizing factors to the information space and information resources in accordance with the established policy of information and/or cyber security.

### Learning outcomes

LO-1. Apply knowledge of state and foreign languages in order to ensure the effectiveness of professional communication;

LO-2. Organize own professional activity, choose optimal methods and ways of solving complex specialized tasks and practical problems in professional activity, evaluate their effectiveness;

LO-3. Use the results of independent search, analysis and synthesis of information from various sources for the effective solution of specialized tasks of professional activity.

LO-4. Analyze, argue, make decisions when solving complex specialized tasks and practical problems in professional activity, which are characterized by complexity and incomplete determination of conditions, be responsible for the decisions made.

LO-5. Adapt under the conditions of frequent changes in the technologies of professional activity, to predict the final result.

LO-6. Critically understand the main theories, principles, methods and concepts in education and professional activity.

LO-7. Act on the basis of the legislative and regulatory framework of Ukraine and the requirements of relevant standards, including international ones in the field of information and/or cyber security.

LO-8. Prepare proposals for regulatory acts on ensuring information and/or cyber security.

LO-9. Implement processes based on national and international standards for detection, identification, analysis and response to information and/or cyber security incidents.

LO-10. Perform analysis and decomposition of information and telecommunication systems.

LO-11. Perform analysis of connections between information processes on remote computer systems.

LO-12. Develop threat and intruder models.

- LO-13. Analyze projects of information and telecommunication systems based on standardized technologies and data transmission protocols.
- LO-14. Solve the task of protecting programs and information processed in information and telecommunication systems by hardware and software tools and evaluate the effectiveness of the quality of the decisions made.
- LO-15. Use modern hardware and software of information and communication technologies.
- LO-16. Implement complex information security systems in the automated systems (AS) of the organization (enterprise) in accordance with the requirements of regulatory and legal documents.
- LO-17. Ensure the processes of security and functioning of information and telecommunication (automated) systems based on practices, skills and knowledge, regarding structural (structural-logical) schemes, network topology, modern architectures and models of security of electronic information resources with a reflection of relationships and information flows, processes for internal and remote components.
- LO-18. Use software and software-hardware complexes for the security of information resources.
- LO-19. Apply theories and methods of protection to ensure information security in information and telecommunication systems.
- LO-20. Ensure the functioning of special software to protect information from destructive software influences, destructive codes in information and telecommunication systems.
- LO-21. Solve tasks of provision and support (including: review, testing, accountability) of the access control system according to the stated security policy in information and telecommunication (automated) systems.
- LO-22. Solve the management procedures of identification, authentication, authorization of processes and users in information and telecommunication systems according to the established policy of information and/or cyber security.
- LO-23. Implement measures to prevent unauthorized access to information resources and processes in information and telecommunication (automated) systems.
- LO-24. Solve the problems of managing access to information resources and processes in information and telecommunication (automated) systems based on access management models (mandatory, discretionary, role-based).
- LO-25. Ensure the introduction of accountability of the access management system to electronic information resources and processes in information and telecommunication (automated) systems using event registration logs, their analysis and stated protection procedures.
- LO-26. Implement measures and ensure the implementation of processes of prevention of unauthorized access and protection of information, information and telecommunication (automated) systems based on the reference model of interaction of open systems.
- LO-27. Solve problems of data flow protection in information and telecommunication (automated) systems.
- LO-28. Analyze and evaluate the effectiveness and level of security of resources of various classes in information and telecommunication (automated) systems during tests in accordance with the established policy of information and/or cyber security.
- LO-29. Evaluate the possibility of realization of potential threats of information processed in information and telecommunication systems and the effectiveness of the use of complexes of protection means under the conditions of realization of threats of various classes.
- LO-30. Assess the possibility of unauthorized access to elements of information and telecommunication systems.
- LO-31. Apply protection theories and methods to ensure the security of elements of information and telecommunication systems.
- LO-32. Solve the tasks of managing the processes of restoring the regular functioning of information and telecommunication systems using backup procedures in accordance with the stated security policy.
- LO-33. Solve the problems of ensuring the continuity of business processes of the organization on the basis of risk management theory.
- LO-34. Participate in the development and implementation of an information security and/or cyber security strategy in accordance with the goals and objectives of the organization.
- LO-35. Solve the tasks of providing and supporting complex information security systems, as well as countering unauthorized access to information resources and processes in information and information-telecommunication (automated) systems in accordance with the stated policy of information and/or cyber security.

LO-36. Detect dangerous signals of technical means.

LO-37. Measure the parameters of dangerous and interfering signals during the instrumental control of information security processes and determine the effectiveness of information security against leakage through technical channels in accordance with the requirements of regulatory documents of the technical information security system.

LO-38. Interpret the results of special measurements using technical means, monitoring the characteristics of information and telecommunication systems in accordance with the requirements of regulatory documents of the technical information security system.

LO-39. Carry out attestation (based on accounting and survey) of regime territories (zones), premises, etc. under the conditions of compliance with the secrecy regime, recording the results in the relevant documents.

LO-40. Interpret the results of special measurements using technical means, control of ITS characteristics in accordance with the requirements of regulatory documents of the technical information security system.

LO-41. Ensure the continuity of the event and incident logging process based on automated procedures.

LO-42. Implement processes of detection, identification, analysis and response to information and/or cyber security incidents.

LO-43. Apply national and international regulatory acts in the field of information security and/or cyber security to investigate incidents.

LO-44. Solve the problems of ensuring the continuity of the organization's business processes on the basis of risk management theory and the stated information security management system, in accordance with national and international requirements and standards.

LO-45. Apply early classes of information security and/or cyber security policies based on risk-based access control to information assets.

LO-46. Analyze and minimize the risks of information processing in information and telecommunication systems.

LO-47. Solve the problems of protection of information processed in information and telecommunication systems using modern methods and means of cryptographic protection of information.

LO-48. Implement and maintain intrusion detection systems and use cryptographic protection components to ensure the required level of information security in information and telecommunications systems.

LO-49. Ensure the proper functioning of the monitoring system of information resources and processes in information and telecommunication systems.

LO-50. Ensure the functioning of software and software-hardware complexes for detecting intrusions of various levels and classes (statistical, signature, statistical-signature).

LO-51. Maintain operational efficiency and ensure configuration of intrusion detection systems in information and telecommunication systems.

LO-52. Use tools for monitoring processes in information and telecommunication systems.

LO-53. Solve problems of software code analysis for the presence of possible threats.

LO-54. Be aware of the values of a civil (free democratic) society and the need for its sustainable development, the rule of law, the rights and freedoms of a person and a citizen in Ukraine.

## **Student workload**

The total volume of the course is 120 hours (4 ECTS credits): lectures - 32 hours, laboratory classes - 16 hours, self-study - 72 hours.

## **Course prerequisites**

Management of information security, Information security of the state.

## **Features of the course, teaching and learning methods, and technologies**

In the course of teaching the discipline, the teacher uses explanatory-illustrative (informational-receptive) and reproductive teaching methods. Presentations, conversations, and master classes are used as teaching methods aimed at activating and stimulating the educational and cognitive activities of applicants.

# Program of the course

## Topics of the lectures

**Topic 1. Electronic market, concepts of electronic business and electronic commerce.**

The history of the development of electronic commerce.

**Topic 2. Basic technologies of electronic commerce.**

Classification of Web sites. CMS systems. Paid systems with open (closed) code.

**Topic 3. Ways of organizing Internet stores.**

Principles of operation and management of an Internet store.

**Topic 4. Services in electronic commerce.**

Tourist services on the Internet. Internet insurance. Increasing competition.

**Topic 5. G2C and G2B e-commerce systems.**

Four levels of electronic government management systems. Structure of electronic government. State electronic trading and purchasing platforms.

**Topic 6. Internet marketing. Site promotion.**

Laws of Internet Marketing. Internet advertising (targeting, media planning).

**Topic 7. E-mail advertising. Viral marketing.**

Advantages of e-mail advertising. Individual letters. Mailing lists. Discussion papers. Spam Free distribution of goods and services.

**Topic 8. Types of e-commerce threats.**

General classification of e-commerce threats.

**Topic 9. Security measures of state administration bodies.**

Security of relations between state institutions and other entities through electronic communication. A model of a potential violator.

**Topic 10. Foreign experience of technologies for creating a protected space of a business entity.**

Foreign experience of technologies for creating a protected space of a business entity (USA, Great Britain, Germany, Ukraine).

**Topic 11. Security measures of financial institutions.**

Security of payment systems. Risk analysis. Common security threats and methods of their elimination.

**Topic 12. Software security measures. Protection of individual elements of network data exchange.**

Security tools from Google. SSL encryption in Gmail. Warning about malicious downloads in Chrome. The most common methods of fraud on the Internet.

**Topic 13. Electronic crimes on the Internet and ways to avoid them.**

HYIP funds. Duplicate sites. Provocative duplicate sites. Carding.

**Topic 14. Fraud in the financial sphere.**

A complex of fraudulent techniques in the field of investments. Financial pyramids. Scams with securities.

## Topics of the workshops

Not provided for in the curriculum.

## Topics of the laboratory classes

**Topic 1. Determining the level of security of the information system serving e-commerce entities.**

**Topic 2. Study of the main state Internet resources of Ukraine.**

**Topic 3. Study of financial Internet resources of Ukraine and calculation of a pair of codes according to the RSA algorithm.**

**Topic 4. Determining possible dangers in an enterprise operating in e-commerce mode and studying the operation of the PortablePGP program.**

## Self-study

A student's independent work is one of the forms of organization of learning, the main form of mastering educational material in free time from classroom training. During independent work, students study lecture material, do individual homework, prepare for tests, tests and exams. Students are also recommended additional materials (videos, articles) for self-study and analysis.



## Non-formal education

Within the framework of non-formal education, according to the relevant Regulation (<http://surl.li/pxssv>), the educational component or its individual topics may be taken into account in the case of independent completion of professional courses/trainings, civic education, online education, vocational training, etc.

Subjects are not considered for this component in case of successful completion of the courses.

## Course materials and recommended reading

### Basic literature:

1. On electronic trust services: Law of Ukraine dated October 5 2017 No. 2155-VIII. Current edition dated 01.01.2024. URL: <https://zakon.rada.gov.ua/laws/show/2155-19#Text>
2. On the approval of the Regulation on the organization of measures to ensure information security in the banking system of Ukraine: Resolution of the Board of the NBU dated September 28, 2017 No. 95. Current version dated September 28, 2017. URL: <https://zakon.rada.gov.ua/laws/show/v0095500-17#Text>
3. DSTU ISO/IEC 27005:2023 Information security, cyber security and privacy protection. Information security risk management guideline (ISO/IEC 27005:2022, IDT). <https://www.iso.org/ru/contents/data/standard/08/05/80585.html>
4. Akhramovych V.M. Course of lectures on the educational discipline "Cyber security of banking and commercial structures" / V. M. Akhramovych. State University of Telecommunications. - K.: DUT, 2019. - 163 p. fig. – Bibliography: 166 p. <https://b.twirpx.link/file/3149823/>
5. Security of electronic commerce: education. manual I.M. Pistunov, E.V., Kochura; National mountain Univ. Dnipropetrovsk: NSU, 2014. 125 p. [http://pistunovi.inf.ua/6\\_E\\_K.pdf](http://pistunovi.inf.ua/6_E_K.pdf)
6. Tardaskina T.M. Electronic commerce: Training manual / T.M. Tardaskina, E.M. Strelchuk, Yu.V. Tereshko. Odesa: ONAZ named after O.S. Popova, 2011. 244 p. <https://library.kre.dp.ua/Books/2-4%20kurs/%D0%9E%D1%81%D0%BD%D0%BE%D0%B2%D0%B8%20%D0%BC%D0%B0%D1%80%D0%BA%D0%B5%D1%82%D0%B8%D0%BD%D0%B3%D1%83%20%D1%82%D0%B0%20%D0%BC%D0%B5%D0%BD%D0%B5%D0%B4%D0%B6%D0%BC%D0%B5%D0%BD%D1%82%D1%83/%D0%9E%D0%9D%D0%90%D0%97%20%D0%9F%D0%9E%D0%9F%D0%9E%D0%92%D0%90%20%D0%BF%D1%80%D0%B0%D0%BA%D1%82/%D0%95%D0%9B%D0%95%D0%9A%D0%A2%D0%A0%D0%9E%D0%9D%D0%9D%D0%90%20%D0%9A%D0%9E%D0%9C%D0%95%D0%A0%D0%A6%D0%86%D0%AF.pdf.pdf>
7. Synergy of building cybersecurity systems: monograph / S. Yevseiev, V. Ponomarenko, O. Laptiev, O. Milov and others. – Kharkiv: PC TECHNOLOGY CENTER, 2021. – 188 p. <http://monograph.com.ua/pctc/catalog/view/64/52/231-1>
8. Models of socio-cyber-physical systems security: monograph / S. Yevseiev, Yu. Khokhlachova, S. Ostapov, O. Laptiev and others. – Kharkiv: PC TECHNOLOGY CENTER, 2023. – 168 p. <http://monograph.com.ua/pctc/catalog/view/978-617-7319-72-5/978-617-7319-72-5/746-2>
9. Modeling of security systems for critical infrastructure facilities: monograph / S. Yevseiev, R. Hryshchuk, K. Molodetska, M. Nazarkevych and others. – Kharkiv: PC TECHNOLOGY CENTER, 2022. – 196 p. <http://monograph.com.ua/pctc/catalog/view/978-617-7319-57-2/117/419-2>

### Additional literature:

10. E-commerce in regional small to medium enterprises. Robert MacGregor and Lejla Vrazalic, authors, Published in the United States of America by IGI Publishing, 2007. 429p.
11. Global e-Commerce: Impacts of National Environment and Policy. Edited by Kenneth L. Kraemer, Jason Dedrick, Nigel P. Melville, Kevin Zhu, Cambridge University Press 2006. 428p.
3. Web Security & Commerce. Simson Garfinkel & Eugene H. Spafford First Edition, June 1997. 506 p.

12. E-Commerce and Web Technologies, 9th International Conference. Giuseppe Psaila, Roland Wagner (Eds.): EC-Web 2008 Turin, Italy, September 3-4, 2008 Proceedings 13, Springer Berlin Heidelberg New York. 155p.

## Assessment and grading

### Criteria for assessment of student performance, and the final score structure

Points are awarded according to the following ratio:

- laboratory work: 30% of the semester grade;
- independent work: 10% of the semester grade;
- control work: 20% of the semester grade;
- credit test: 40% of the semester grade.

### Grading scale

Total points	National	ECTS
90–100	Excellent	A
82–89	Good	B
75–81	Good	C
64–74	Satisfactory	D
60–63	Satisfactory	E
35–59	Unsatisfactory (requires additional learning)	FX
1–34	Unsatisfactory (requires repetition of the course)	F

## Norms of academic integrity and course policy

The student must adhere to the Code of Ethics of Academic Relations and Integrity of NTU "KhPI": to demonstrate discipline, good manners, kindness, honesty, and responsibility. Conflict situations should be openly discussed in academic groups with a lecturer, and if it is impossible to resolve the conflict, they should be brought to the attention of the Institute's management.

Regulatory and legal documents related to the implementation of the principles of academic integrity at NTU "KhPI" are available on the website: <http://blogs.kpi.kharkov.ua/v2/nv/akademichna-dobrochesnist/>

## Approval

Approved by

28.08.2024



Head of the department  
Serhii YEVSEIEV

28.08.2024



Guarantor of the educational  
program  
Serhii YEVSEIEV